**To:** Onward & Upward Outfitters

**Subject:** Raining Chickens and Ducks

Its called foul (fowl) weather and that’s what we were caught in this weekend. That breathable rain gear you sold us last week failed us. Sure, H20 PRO — WHATEVER works if you’re standing still not doing any physical exercise, but your claim that the rain gear we purchased was breathable enough to keep us dry from sweat while we’re actually hiking in three-season conditions is just FALSE. There was an upside, however. At least the rain gear helped retain our body heat, even if we were drenched with sweat instead of rain, so being wet and warm is better than being wet and cold. IMHO your rain gear just doesn’t work. While it was raining, we found a better solution: it’s just better to keep that “high tech” rain gear you sold us inside our packs and get drenched and just hike with a t-shirt. My wife just hiked in one of those sport shirt bra type things and was OK most of the time. Then when we got to camp we put that “high tech” rain gear on to retain some body heat. I know you won’t give us our money back, so how about sending us some “high tech” t-shirts to wear when it rains?

Not holding our breath,

Rick & Kim Hart